

Operational Terms and Conditions

1. **Indemnity Form:** All Parents, Guardians or Students over 18 years old must sign an indemnity form at the start of a new year, without which you or your child will not be allowed to swim.
2. **Session Cancellations:** Please remember that a **time and coach have been allocated for your booked session**. Should you wish to cancel or reschedule a session, please ensure that this is done at least 24 hours prior to the scheduled time otherwise you will be charged. Also note that subscriptions have a validity period and the sessions purchased with a subscription must be used within that prescribed time. Ensure that you reschedule any cancelled lessons before your subscription bundle expires.
3. **Annual Fees:** Our operational year starts on 1st September each year. An annual fee of R300 is payable per swimmer when joining One with Water School and every year thereafter. This includes the administration cost and equipment maintenance. This fee is to be paid in CASH ONLY at the pool, inserted in an envelope with the student's name and contact details written on the envelope.
4. **Price increases:** Fees will be increased annually on the 1st of September each year.
5. **Termination:** Our policy is that we require 30 days' written notice before ending lessons at One with Water. All children are assumed to be swimming throughout winter unless notice is received. Those who will not be swimming over the winter period, please email us before the 1st April to ensure that you are not charged for May.
6. **Entry To the Pool:** Entry to the pool reception area is only allowed 10 mins before the session start time. Any student participating in Group Sessions arriving after the designated time slot, will not be allowed access to the pool for that session. If you arrive early, the parent/guardian must please wait in the car and keep the student in the car with them until 10 minutes before session. Only once the student has been cleared by the teacher/trainer to enter the water may the parent/guardian leave.
7. **Interference in Lessons:** No parent or guardian may enter the pool training area (i.e., the perimeter of the pool) during a lesson from the reception area; and under no circumstances interfere or participate in a lesson without the coach's permission. Students' siblings or friends that are present at lessons should also refrain from entering the teaching area.
8. **"Drown Proofing"**. At One with Water, we do NOT believe in the old fashioned "drown proofing" technique. All babies have a natural reflex, called the "Gag reflex" that prevents water from entering their lungs when they are submerged. Our specialised and gentle approach uses this natural ability, along with our tried and tested teaching techniques, to introduce your baby the joy of swimming. There is no such thing as "drown proofing". Our teachers are very sensitive to the needs and abilities of each baby and will never submerge a baby beyond its comfort level.
9. **Photographs:** Model Release Clause. Parents and Guardians acknowledge that photos and videos may be taken of participants in One with Water School activities, including of myself and the minor children, and that such photos and videos may be used in print media, online, presentations, webpages, and social media. Such photos and videos are the sole and exclusive property of One with Water Swim School unless written objection is given to One with Water Swim to withdraw consent to such use in writing.
10. **Weather:** The pool is in doors and heated so lessons can be given in bad weather. However, in the event of lightning lessons may be cancelled at the discretion of the coach on duty.
11. **General:**
 - The school is closed on public holidays, the Easter weekend, and the December break. (Dates to be advised later in the year). Lessons falling on public holidays will not be charged for.
 - Swimming caps are to be worn by students in the pool.
 - Teachers/staff are not responsible for pupils outside their lesson times.
 - Please inform us of any change of personal details including email address and contact number, as this contact information will prove critical in the event of an emergency.
 - We reserve the right to change or substitute your swimming coach or teacher and
 - lesson time as we feel necessary.



One with Water Swimming School Pty Limited Company Registration Number 2022/755774/07

I hereby accept the above Terms and Conditions and confirm full understanding.

Full name and surname: _____

Capacity _____

Signature

Date
